



Upper Midwest Regional User Group
October 11, 2018

Agenda

Kindly hosted by: Aureon, 7760 Office Plaza Drive South, West Des Moines, IA 50266

- 9.00am** **Arrivals**
- 9.15am** **Welcome and Introductions**
Kim Hirsch, Fusion Risk Management (10 mins)
- 9.25am** **What's Trending at Fusion**
Hear the latest news and events from Fusion and learn more about available community events and resources including RUGS, Solutions, Fusion Central, and Fusion Academy.
Kim Hirsch, Fusion Risk Management (30 mins)
- 9.55am** **Customer Spotlight - Different Approaches to Business Impact Analysis**
Jill Gibbs, Navitare (45 mins)
- 10.40am** **Networking Break (20 mins)**
- 11.00am** **Lightning Experience**
Learn. Plan. Prepare. Lightning Experience is the next generation of the Salesforce platform featuring a modern look and feel, new user features, and configuration tools. Administrators can build better, more user-friendly applications to minimize training and allow users to work faster.
Riddhi Patel, Fusion Risk Management (60 mins)
- 12.00pm** **Networking Lunch (45 mins)**
- 12.45pm** **Discover What's Possible with Fusion**
Learn how to leverage existing features and capabilities to help evolve your program and be more effective and efficient.
Riddhi Patel, Fusion Risk Management (60 mins)
- 1.45pm** **Networking Break (20 mins)**
- 2.05pm** **Group Discussion – Ask the Expert!**
Riddhi Patel, Fusion Risk Management (25 mins)
- 2.30pm** **Fall Release Preview**
Learn about new innovations and capabilities coming up in the next release.
Riddhi Patel, Fusion Risk Management (45 mins)
- 3.15pm** **Planning for the next RUG Meeting**
Kim Hirsch, Fusion Risk Management (5 mins)
- 3.20pm** **Closing Comments**



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Additional Information

Meeting Location:

Meeting will be held at Aureon, 7760 Office Plaza Drive South, West Des Moines, IA 50266

Security Check-In:

For safety and security measures, please be prepared to show valid photo ID for entrance to the building.

Breakfast and Lunch:

Breakfast and lunch are provided at no cost to attendees. If you have any dietary restrictions, please email fusionrugs@fusionrm.com.

What to bring with you:

We encourage each attendee to bring some content with them to share with the group:

1. An accomplishment in your program that you are extremely proud of:
 - a. a new process you designed to become more efficient;
 - b. a new capability you developed on the Fusion Framework System;
 - c. a solution to a challenge you were faced with.

2. A problem or challenge you are facing or struggling to resolve:
 - a. specific to your program;
 - b. specific to your organization or industry;
 - c. specific to your implementation of the Fusion Framework System.

Future Meeting Schedule:

03/19/2019	Aureon, 7760 Office Plaza Drive South, West Des Moines, IA 50266
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